

WHO samarbeidssenter

Saksnummer	32-2023
Avsender	Senterleder
Møtedato	21.09.2023

Bakgrunn for saken

Nasjonalt senter for e-helseforskning er samarbeidssenter for verdens helseorganisasjon (WHO collaborating center, WHO CC), og har hatt denne statusen siden 2002. I etableringen av NSE i 2016 ble statusen videreført fra det tidligere NST. Overgangen ble forankret i styringsgruppens strategiseminar i juni 2016, med oppsummerende kommentar:

Spesielt om internasjonal rolle/WHO

- Må være åpen med WHO vedr NSE nye profil og tilpasse aktivitet til det som NSE for øvrig har som satsningsområder/kompetanse nå slik at det ikke bygges egne kompetanseområder i NSE for å svare opp WHO rollen
- Være bevisst på hvorfor NSE skal være med og hva som oppnås med dette
- Skal NSE fronte alt dette eller burde noe av aktiviteten gå direkte til andre [...] –
 spesielt ble det trukket frem arbeidet med standarder og videreformidling av dette
 arbeidet
- Det ble oppsummert med at det således er et betinget ønske om at NSE skal være med videre

Siden den gang har samarbeidsavtalen blitt fornyet flere ganger, sist i 2022, og skal etter planen fornyes igjen i 2024. Etter siste fornying har samarbeidsformen endret seg betydelig, og krevd mye mer ressurser fra senteret. Blant annet gir dette seg utslag i:

- Jobben som WHO-koordinator på senteret var i utgangspunktet estimert til 20% av full stilling, men krever i realiteten nærmere en hel stilling.
- Leveransene er omfattende, og kan i mindre grad tilpasses øvrig aktivitet ved senteret. Det blir derfor vanskelig å koble eksisterende prosjekter med forventningene fra WHO.
- Spørsmål fra WHO om bistand fra vårt senter har som regel kort varsel. Det gir lite tid til å finne ledige ressurser. Dette gir en stor arbeidsbelastning for de involverte, og en slik ad-hocmåte å bistå på er ikke ønskelig.

Samtidig er rollen som WHO CC av stor viktighet for senteret. Det gir en synlighet og legitimitet, og senteret ønsker å fortsette sitt internasjonale engasjement gjennom denne rollen. Sist ble dette synlig i WHOs andre symposium om digital helse i Porto, Portugal, 5.-6. september 2023, der senteret var synlig både fra scenen, hadde ansvaret for nettsider, og gjennom sosiale medier.

Senterleder mener det er viktig å fortsette rollen som WHO CC, men det må gjøres en forventningsavklaring på volum og arbeidsmengde. Det er i all hovedsak senterets rammefinansiering

SAK TIL STYRINGSGRUPPEN



som brukes til formålet. I tillegg er det nødvendig for vårt senter å knytte kontakt med WHOs kontaktperson i HOD. HODs kontaktperson mottar gjenpart av NSE sin WHO-samarbeidsavtale hver gang denne blir signert. En bedre samkjøring med HOD vil bidra til at senterets samarbeid med WHO blir bedre koordinert.

Senterleder ber styringsgruppen om å gi sine innspill, og senterleder vil ta dialogen videre med Helseog omsorgsdepartementet og med WHO.

Forslag til vedtak

Styringsgruppen ber senterleder innlede dialog med HOD og WHO for å avklare forventninger og rammer for WHO-samarbeidet.

Vedlegg

- 1. Redesignation letter datert 9.12.2022
- 2. Samarbeidsavtale (Redesignation form)



WORLD HEALTH ORGANIZATION ORGANISATION MONDIALE DE LA SANTÉ WELTGESUNDHEITSORGANISATION ВСЕМИРНАЯ ОРГАНИЗАЦИЯ ЗДРАВООХРАНЕНИЯ

REGIONAL OFFICE FOR EUROPE BUREAU RÉGIONAL DE L'EUROPE REGIONALBÜRO FÜR EUROPA ЕВРОПЕЙСКОЕ РЕГИОНАЛЬНОЕ БЮРО

Head office:

UN City, Marmorvej 51, DK-2100 Copenhagen Ø, Denmark Tel.: +45 45 33 70 00; Fax: +45 45 33 70 01 Email: eurocontact@who int Website: http://www.euro.who.int

Our reference: NOR-18 Your reference: Votre référence:

Vone IS.S. Ihr Zeichen: На Ваш номер:

Unser Zeichen: См. наш номер:

Date: 30 November 2022

Mr Stein Olav Skrøvseth Norwegian Centre for e-Health Research (NSE) University Hospital of North Norway (UNN) P.O. Box 35 - N-9038 N-9038 Tromsø Norway

Email: eurocontact@who.int

Website: http://www.euro.who.int

Dear Mr Skrøvseth,

I would like to thank you for the valuable contribution made by your institution during its previous period of designation as a WHO collaborating centre. Therefore, I am pleased to inform you that the World Health Organization has redesignated Norwegian Centre for e-Health Research (NSE), University Hospital of North Norway (UNN) as WHO Collaborating Centre for Digital Health and Telemedicine under WHO's reference number NOR-18.

As previously agreed, Ms Lene Lundberg will act as head of the centre. Should there be any change in the future, I would be grateful if you would inform WHO without delay.

The agreed terms of reference and workplan of the centre are attached. We wish to emphasize that institutions designated as WHO collaborating centres are expected to implement the agreed workplan in a timely manner and to the highest possible standard of quality. Any issue that may affect the implementation of the agreed workplan should be brought to the attention of the WHO responsible officer, Mr Clayton Hamilton, email: hamiltonc@who.int. Information on administrative matters is available on the WHO website: http://www.who.int/collaboratingcentres/information/en/.

We wish to also emphasize that institutions designated as WHO collaborating centres must comply with the attached Terms and conditions for WHO collaborating centres. We wish to draw your particular attention to the fact that the WHO name and emblem may only be used by a WHO collaborating centre as described in those terms and conditions.

The designation of your institution as a WHO collaborating centre will be effective for a period of two years, as from 23 September 2022 and will automatically end on 23 September 2024, unless redesignation has been approved by WHO before that date. During the period of designation, either party may revoke the designation at any time by giving three months advance notice in writing.

Please note that institutions designated as WHO collaborating centres must complete a short progress report via the online form once a year. On the anniversary of the designation date, details will be sent to the email address of the head of the centre specified in the designation form.

Tel.: +45 45 33 70 00

Fax: +45 45 33 70 01

Again, I would like to express my appreciation for your past contribution and I look forward to our continuing successful collaboration.

Yours sincerely,

Dr Hans Henri P. Kluge Regional Director

Encls:

- 1. Redesignation form which includes the Terms of Reference and Workplan
- 2. Terms and conditions for WHO collaborating centres

Copy for information to:

Mr Arne-Petter Sanne, Senior Advisor, Section for International Cooperation, Ministry of Health and Care Services, PO Box 7000, St. Olavs Plass, Universitetsgata 2, Oslo 0130



The redesignation form consists of three parts:

Part I - Institutional Profile

Part II - Terms of Reference (TOR)

Part III - Workplan

This redesignation form below, together with the Terms and conditions for WHO collaborating centres will serve as the agreement between the proposed institution and WHO if the redesignation as WHO collaborating centre is approved by WHO. Completion and submission of the redesignation form, however, does not guarantee that the designation will be approved.

Folder eCC_00030930 is in stage Form Completion (Institution)

Name of the University, Hospital, Research Institute, Academy or Ministry

University Hospital of North Norway (UNN)

Name of the Division, Department, Unit, Section or Area

Norwegian Centre for e-Health Research (NSE)

City CC Reference Number

Tromsø NOR-18

Title

WHO Collaborating Centre for Digital Health and Telemedicine

Part I - Institutional Profile

The status of WHO CC is granted to an administrative unit of an institution (i.e. department, division or unit) and not to the institution as a whole in the vast majority of cases. For example, WHO CC status is granted to the Department of Microbiology of the University of ABC and not to the university itself. A WHO CC is not a legal entity. The legal entity is the proposed institution, i.e. the ministry, academy, university, established research institute or hospital, of a part thereof.

In the section entitled "sources of funding" some questions refer to the proposed terms of reference and activities included in the workplan of this proposal. Therefore please limit your responses to what is relevant in relation to the proposed terms of reference and activities included in the workplan.

However, when a question refers to the "proposed institution", please provide information on the legal entity as a whole (for example the University of ABC).

Address of the proposed institution

1.1 Street and number P.O. Box 35 - N-9038

1.2 City Tromsø

1.3 State/Region/Canton/Province

1.4 Postal CodeN-90381.5 CountryNOR1.6 WHO RegionEURO

1.7 Phone +47 47 88 07 37

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1.8 Fax

1.9 Web site

+47 77 75 40 98

http://https://ehealthresearch.no/who

If you would like your institution to receive important news and other communications from WHO (unrelated to the work as a WHO CC) such as launching of new WHO campaigns, new WHO publications, etc, please indicate an email address.

Staff of the proposed institution

1.10 Name of the director of the institution as a whole

Mr Stein Olav Skrøvseth

1.11 - Name and email of the proposed heads of the WHO collaborating centre (Please note this information will be listed in the public database)

Salutation First Name Last Name Email Address

Ms Lene Lundberg Lene.Lundberg@ehealthre

search.no

Salutation First Name Last Name Email Address

1.12 Please list the names of professional who will work on the proposed terms of reference or activities of the workplan together with their professional qualifications (e.g. Dr John Smith MPH). Please do not include full resumes or biographies.

Siri Bjørvig, Department Director Anne Torill Nordsletta, Department Director Rune Pedersen, Department Director Monika A. Johansen, Department Director Lene Lundberg, Coordinator

Sources of funding

NOTE: Private-sector entities in this form refer to three categories: (i) business associations representing commercial enterprises, (ii) entities that are not at "arms' length" from their commercial sponsors, and (iii) partially or fully state-owned commercial enterprises that act like private-sector entities.

An entity that is "at arms' length" from another entity should meet the following three conditions: (i) to be financially and organizationally independent from the other entity, (ii) not to take instructions from the other entity, and (iii) not to be influenced or not reasonably perceived to be influenced in its decisions, activities, mandate and work by the other entity.

1.13 During the last two years, what percentage of the funding of the proposed institution was core funding? Core funding refers to funding that is received regularly from secure sources, as opposed to ad-hoc contributions.

over 75% regular (core) funding

1.14 Please provide a complete list of donors that provide funding for the proposed institution, such as private-sector organizations, philanthropic foundations, nongovernmental organizations, governments, inter-governmental organizations and members of the public. Please include the full names of all donors, but not the amount donated.

Norwegian Ministry of Health and Care Services

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1.15 Tobacco/arms-related disclosure statement.

Under the WHO Framework of Engagement with non-State Actors, WHO does not engage with the tobacco industry or non-State actors that work to further the interests of the tobacco industry. Moreover, WHO does not engage with the arms industry.

For the purposes of this statement: tobacco industry refers to any entity involved in the manufacture, sale or distribution of tobacco and related products, and any affiliate of such an entity; and arms industry refers to any entity involved in the manufacture, sale or distribution of arms, and any affiliate of such an entity.

To determine whether the proposed institution conforms to this rule, please answer the following questions:

- Is the proposed institution, or was the proposed institution over the last four years, part of the tobacco or arms industries (as defined above)?
- Is the proposed institution, or has the proposed institution over the last four years, engaged in activities that support the interests of the tobacco industry? This includes, but is not limited to, supply contracts, contract work, services and lobbying.
- Does the proposed institution currently, or did the proposed institution over the last four years, have

any other association or relationship with the tobacco industry (as defined above)? This includes in particular investment interests (other than general mutual funds or similar arrangements whereby the institution has no control over the selection of the investments), commercial business interests, the provision or receipt of financial and/or other support. • Does the proposed institution have any formal association, affiliation or links with private-sector entities and other non-State actors whose policies or activities negatively affect human health and are not in line with WHO's policies, norms and standards, in particular those related to noncommunicable diseases and their determinants?
The answer is yes to at least one of the questions above. Please provide details
By selecting this choice I confirm that the answer to all the questions above is no
[If yes] Please provide details (i.e. the names of entities, their activities, level of funding).
1.16 Is there any prospect that the proposed terms of reference or activities of the workplan will be funded by one or more private-sector entities that have, or may be perceived as having, a direct or indirect commercial interest in those proposed terms of reference or activities of the workplan? Yes No F [If yes] Please provide the names of these entities, their business activities and the level of funding.
1.17 Is any of the proposed terms of reference or activities of the workplan, or is there a prospect that any of the proposed terms of reference or activities of the workplan will be, performed as part of or related to work (research or other) commissioned by private-sector entities? Yes No
[If yes] Please provide the names of these entities, their business activities and the level of funding.
1.18 Is any of the proposed terms of reference or activities of the workplan, or is there a prospect that any of the proposed terms of reference or activities of the workplan will be, funded directly or indirectly by unspecified funds from one or more private-sector entities? Yes No
[If yes] Please provide the names of these entities, their business activities, level of funding, for what such funding is being, or will be, used and whether the implementation of the proposed terms of reference and activities of the workplan is dependent on the support of one or more of these private

sector entities.



World Health Collaborating Centres Organization REDESIGNATION FORM **REDESIGNATION FORM**

1.19 Are the salaries of staff who will work on the proposed terms of reference or activities of the workplan or their posts funded by one or more private sector entities, were they ever funded in this way in the past or could they receive such funding in future?
Yes No 🔽
[if yes] Please provide the names of these entities, their business activities, level of funding, for which staff or what posts such funding is being, or will be, used, and the functions of such staff and/or posts.
1.20 Did over the last three years, does currently, or is there a prospect that, any specific staff who will work on the proposed terms of reference or activities of the workplan (including the proposed head(s) of the WHO collaborating centre), have any other interactions, affiliations or relations with, or any other personal, professional, financial or business interests in, one or more private sector entities that could give rise to a real or perceived conflict of interest or reputational risk?
Such risks may exist (i) if the private sector entity has a direct or indirect commercial interest in all or part of the proposed terms of reference or activities of the workplan, or may be perceived as having such interest; (ii) if the business activities of the entity engage with the tobacco industry and /or arms industry; or non-State actors that work to further the interests of the tobacco industry; or (iii) if the private sector entity has a vested interest in exerting influence on the proposed terms of reference or activities of the workplan and/or their outcome or may be seen as having such interest.
Interactions, affiliations, relations with, or other personal, professional, financial or business interests include, but are not necessarily limited to, collaborative projects or initiatives, employment, consultancy, investment interests (e.g. stocks, bonds, stock options, other securities, but not mutual funds, pension funds or similar investments that are broadly diversified), commercial business interests (e.g., proprietorships, partnerships, joint ventures), patents, trademarks, or copyrights (including pending applications), proprietary know-how in a substance, technology or process. Yes No
[if yes] Please provide details.
Institutional characteristics

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1.21 What type of entity is the proposed institution?

Public

Please provide details

Research Institute



By ticking this box you confirm that the entity you represent is a nonprofit entity.

1.22 Please attach a current organizational chart (1 page) of the institution, including its administrative units such as divisions, departments, sections or areas (whichever structure applies), indicating the one proposed as WHO collaborating centre.

Organization-map feb2020 ENG.pdf

1.23 Please attach the constitutive documents of the institution you represent e.g. constitution, registration document, by-laws or similar.

Constitution docs_NSE_ENGLISH 12-11-22.pdf

1.24 Number of years the institution is in operation.

more than 10 years

1.25 Please list major facilities and any specialized equipment available to the proposed institution (e.g. laboratories, training facilities, documentation centre), if applicable. Please do not list general office space or standard office equipment.

Research centre

1.26 Does the proposed institution currently establish a smoke-free environment across its premises, which can be illustrated either through a documented institutional/departmental policy or through the existence of national/local smoke-free legislation? The smoke-free environment must apply to all indoor workplaces and public places of the institution's premises, and must entail a complete ban of smoking indoors and no areas designated for smoking.

Yes



I understand that information on my entity and its engagements with WHO that are categorized as public domain will be published in the WHO Register.



The proposed institution agrees with the following Terms and conditions for WHO collaborating centres.

Part II - Terms of Reference (TOR)

Please include the proposed terms of reference for the future collaboration between the proposed institution and WHO, as discussed prior to completing this form. In most cases, 1-3 TOR will be sufficient to provide a high-level framework of the future collaboration. For redesignations, the current terms of reference is automatically prefilled but can be revised as appropriate.

For detailed instructions on how to fill in this section please click on the link provided at the top of the form.

- TOR 1 Inform WHO's work on the development of technical guidance for digital health
- TOR 2 Support WHO's activities towards strengthening capacity building for digital health in support of WHO's priorities
- TOR 3 Support WHO's efforts towards enhancing technical cooperation among, as well as awareness

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raising and advocacy within, regional digital health stakeholders.

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World Health Collaborating Centres Organization REDESIGNATION FORM

Part III – Workplan		
Activity ID 37386	Activity title	Provide technical input to inform WHO's work on the development of a regional Telemedicine assessment support tool
	Link to TOR	TOR1
	Name(s) of responsible staff at the institution	Lene Lundberg
	Type of activity	Product development (guidelines; manual; methodologies; etc.)
	Why WHO is asking for this activity and how WHO will use the deliverables?	This activity supports WHO's efforts towards the development of regional guidance on digital health in Europe. The deliverable of this activity will inform WHO's work on the development of a regional Telemedicine assessment support tool, to be disseminated publicly by WHO once completed. Activity supports GPW output 4.1.3 Strategic priority supported: coordinating rapid-review and evidence-synthesis activities, implementing a living guidance platform and providing project support to guidance development.
	What concrete actions will be taken by the designated institution? Be specific.	The institution will conduct a technical review of drafts of the telemedicine assessment support tool and provide other technical inputs, as requested by WHO, to inform the finalization of the text, by identifying and writing case examples of good practice in telemedicine for WHO's consideration.
	What will be WHO's role in this activity?	WHO will define the type of technical inputs to be requested to the institution, as well as those draft materials for which review will be sought. WHO will coordinate the development and distribution of drafts for input as above by the institution. WHO will provide technical guidance to the institution at all stages of the activity. WHO will review and validate the technical inputs i.e., case examples and drafts reviewed by the institution, and ensure that content is aligned with WHO's norms, standards and procedures.
	Expected deliverables	Technical reports containing outcomes of the draft review and technical inputs developed by the institution i.e., case examples of good practice in telemedicine are submitted for WHO's consideration, to inform WHO's work on the development of the regional telemedicine assessment support tool.
	Intellectual property rights	IP rights of ALL deliverables belong to WHO as per paragraphs 3.1.2 and/or 3.2.2 of the Terms and Conditions

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World Health Collaborating Centres REDESIGNATION FORM

	Name(s) of funding sources	Core budget of the institution
	Activity timeframe	2022-23
		developed for the workplan of the WHO constitute a standard activity of the ent.
Activity ID 37387	Activity title	Provide technical input to inform WHO's work on the development of an overview of applicable telemedicine legislation in the European Region
	Link to TOR	TOR1
	Name(s) of responsible staff at the institution	e Lene Lundberg
	Type of activity	Product development (guidelines; manual; methodologies; etc.)
	Why WHO is asking for this activity and how WHO will use the deliverables?	This activity supports WHO's work on the development of regional guidance on digital health in Europe, to be disseminated publicly by WHO once completed. Activity supports GPW output 4.1.3 Strategic priority supported: coordinating rapid review and evidence-synthesis activities, implementing a living guidance platform and providing project support to guidance development.
	What concrete actions will be taken by the designated institution? Be specific.	The institution will conduct a technical review of drafts of the telemedicine legislation overview being developed by WHO.
	What will be WHO's role in this activity?	WHO will define the draft materials for which review by the institution will be requested. WHO will coordinate the distribution of drafts for input. WHO will review and validate the technical inputs delivered by the institution, in order to ensure that content is aligned with WHO's norms, standards and procedures.
	Expected deliverables	Technical reports containing outcomes of the draft review conducted by the institution to inform WHO's work on the development of an overview of telemedicine legislation in the European Region.
	Intellectual property rights	IP rights of ALL deliverables belong to WHO a per paragraphs 3.1.2 and/or 3.2.2 of the Term and Conditions
	Name(s) of funding sources	Core budget of the institution
	Activity timeframe	2022-23
	This activity has been specifically	developed for the workplan of the WHO constitute a standard activity of the
Activity	Activity title	Provide technical input to inform WHO's work

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ID 37388

on the development of a training module on core competencies in telemedicine for Primary Health Care professionals -- virtual and in

person

Link to TOR TOR1

Name(s) of responsible staff at the Lene Lundberg

institution

Type of activity

Product development (guidelines; manual;

methodologies; etc.)

Why WHO is asking for this activity and how WHO will use the deliverables?

This activity supports WHO's efforts on building capacities towards the development of regional guidance on digital health in Europe and implementation of the Regional Digital

Health Action Plan.

Activity supports GPW output 4.1.3

Strategic priority supported: coordinating rapidreview and evidence-synthesis activities, implementing a living guidance platform and providing project support to guidance

development.

What concrete actions will be taken by the designated institution? Be specific.

Review and refine draft content, provide technical input, draft sections of the training module, based on needs and requirements identified by WHO. Provide technical support in hosting and/or delivery of the training.

What will be WHO's role in this activity?

WHO will review and confirm the design and content of the training module, as well as technical inputs provided by the institution, and ensure that these are in line with WHO's policies, recommendations and guidance. WHO will also oversee the modalities governing the selection and confirmation of participants. In line with its mandate, WHO will lead the liaison with Member States.

Expected deliverables

Draft proposals for a training module for Primary Health Care professionals are submitted for WHO's consideration. Technical support in hosting and/or delivery of the training is provided. The activities to be performed by the institution are not related nor leading to the development and issuance of qualifying diplomas or delivery of courses offered as part of an established degree programme. The WHO name and emblem may not be used on certificates of attendance, diplomas or similar awards to participants in training or other courses organized as part of the WHO CC's workplan.

Intellectual property rights

IP rights of ALL deliverables belong to WHO as per paragraphs 3.1.2 and/or 3.2.2 of the Terms

and Conditions

Name(s) of funding sources

Core budget of the institution

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World Health Organization Collaborating Centres REDESIGNATION FORM

Organ	1	NATION FORM
	Activity timeframe	2022-23
		developed for the workplan of the WHO constitute a standard activity of the ent.
Activity ID 37389	Activity title	To inform WHO's work on the development of select WHO's digital health technical guidance products, developed at regional and global levels.
	Link to TOR	TOR1
	Name(s) of responsible staff at the institution	Lene Lundberg
	Type of activity	Product development (guidelines; manual; methodologies; etc.)
	Why WHO is asking for this activity and how WHO will use the deliverables?	This activity is expected to inform WHO's work towards the development of select key guidance products for digital health to be initiated by WHO at regional and global level. Activity supports GPW output 4.1.3 Strategic priority supported: coordinating rapidreview and evidence-synthesis activities, implementing a living guidance platform and providing project support to guidance development.
	What concrete actions will be taken by the designated institution? Be specific.	When requested, the institution will conduct technical reviews and provide technical input to inform WHO's work towards refining drafts and provide quality assurance of WHO's technical guidance materials on digital health developed at global and regional level.
	What will be WHO's role in this activity?	WHO will define the draft materials for which review by the institution will be sought. WHO will coordinate the distribution of drafts for input. WHO will review and validate the technical inputs delivered by the institution, in order to ensure that content is aligned with WHO's norms, standards and procedures.
	Expected deliverables	Documented technical input submitted to WHO, to inform the development of select technical guidance materials on digital health developed at global and regional level.
	Intellectual property rights	IP rights of ALL deliverables belong to WHO as per paragraphs 3.1.2 and/or 3.2.2 of the Terms and Conditions
	Name(s) of funding sources	Core budget of the institution
	Activity timeframe	2023
	This activity has been specifically	developed for the workplan of the WHO constitute a standard activity of the nt.
Activity	Activity title	Inform WHO's work on the implementation of the regional digital health action plan for

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ID 37390

WHO/Europe 2023–2030, through research and collecting available evidence as well as good practices on the development,

implementation and use of digital solutions

Link to TOR

Name(s) of responsible staff at the Lene Lundberg

institution

Type of activity Research

Why WHO is asking for this activity and how WHO will use the deliverables?

This activity is expected to inform WHO's efforts on the implementation of the European Regional Action Plan for digital health through the provision of technical inputs, in the form of research outputs, collecting available evidence and good practices on the development, implementation and use of digital solutions in health

Activity supports GPW output 4.1.3

Strategic priority supported: conduct horizonscanning to identify scientific and technological trends and their potential country impact, as well as ready-to-scale innovations in thematic

clusters of health.

What concrete actions will be taken by the designated institution? Be specific.

As requested by WHO, the institution will undertake research activities on specific areas of digital health, whose findings would be used as technical input to inform WHO's work, as and when appropriate, on the development of select regional guidance materials and

advocacy documents.

What will be WHO's role in this

activity?

- Identifying priority/required areas of research in the field of digital health.

- Coordinating and facilitating input by the

institution.

- WHO will review and validate the outcomes of the research conducted by the institution, in order to ensure that content is aligned with WHO's norms, standards and procedures.

Expected deliverables

Reports containing outcomes of desk reviews, systematic literature reviews, data gathered, and other technical inputs as requested by WHO. Presentation of results from above research in format for potential inclusion in WHO publications, as and when appropriate.

Intellectual property rights

IP rights of ALL deliverables belong to WHO as per paragraphs 3.1.2 and/or 3.2.2 of the Terms

and Conditions

Name(s) of funding sources

Core budget of the institution

Activity timeframe

2023-2024

This activity has been specifically developed for the workplan of the WHO collaborating centre and does not constitute a standard activity of the institution without WHO involvement.

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Activity

ID 37394

Activity title

To support WHO in the design and delivery of a WHO webinar series on digital health

Link to TOR TOR

Name(s) of responsible staff at the Lene Lundberg

institution

Type of activity Organization of events (e.g. conferences;

summits)

Why WHO is asking for this activity and how WHO will use the deliverables?

A WHO webinar series on digital health will support efforts to further promote the work of WHO on digital health and provide an opportunity to Member States in EURO to share their experiences and explore different

topics of relevance.

Activity supports GPW output 4.1.3

Strategic priority supported: convening

countries and regions to harmonize regional and global health research agendas and to widely disseminate good practices.

widely disseminate good practic

What concrete actions will be taken by the designated institution? Be specific.

Design of webinar series for WHO's consideration (by proposing themes, dates, potential speakers, and draft programmes).
Promotion of the webinar through agreed

communication channels.

- Hosting of webinars.

- Produce small summary report of participation, main themes and discussion addressed for WHO's consideration.

What will be WHO's role in this activity?

WHO will review and confirm the topics, design, programme, speakers and overall content of the webinar series and ensure that these are in line with WHO's policies, recommendations and guidance. WHO will also oversee the modalities governing the selection and confirmation of participants. In line with its mandate, WHO will lead the liaison with Member States i.e., when promoting the webinar series and inviting Member States to participate. WHO will lead discussions and hosting.

Expected deliverables

6-8 public webinars hosted that address agreed topics of strategic importance to digital health (e.g. WHO/Europe Digital Health Action Plan, Digital skills of the health workforce, standards and interoperability etc.). The activities to be performed by the Institution are not related nor leading to the development and issuance of qualifying diplomas or delivery of courses offered as part of an established degree programme. The WHO name and emblem may not be used on certificates of

organized as part of the WHO CC's workplan.

IP rights of ALL deliverables belong to WHO as

attendance, diplomas or similar awards to participants in training or other courses

Intellectual property rights

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per paragraphs 3.1.2 and/or 3.2.2 of the Terms and Conditions
Core budget of the institution

Activity timeframe 2022-2024

Name(s) of funding sources

This activity has been specifically developed for the workplan of the WHO collaborating centre and does not constitute a standard activity of the institution without WHO involvement.

Activity

ID 37395 **Activity title**

Support WHO's work towards promoting collaboration and knowledge sharing between other WHO collaborating centres in the region

with relevance to digital health

Link to TOR TOR3

Name(s) of responsible staff at the Lene Lundberg

institution

Type of activity Coordination of activities carried out by several

institutions (e.g. other WHO collaborating

centres)

Why WHO is asking for this

deliverables?

Support WHO in coordinating the work of other activity and how WHO will use the WHO CCs and facilitate sharing of information between collaborating centres working in, or

> with an interest in digital health. Activity supports GPW output 4.1.3

Strategic priority supported: coordinating the collaborating centres by developing policies, procedures and tools in conjunction with

technical programmes.

What concrete actions will be taken by the designated institution? Be specific.

Support WHO by:

- Providing technical inputs to WHO-led meetings of collaborating centres on digital health organized by WHO at regional level.

- Supporting WHO in the organization, conduct and hosting of at least 1 meeting of WHO's collaborating centres with relevance to digital health for the purpose of knowledge exchange

on activities.

- Identifying opportunities between

collaborating centres with relevance to digital health for delivery of activities jointly.

- Coordinating delivery of selected technical activities among WHO CCs with relevance to digital health, with input and guidance from

WHO.

What will be WHO's role in this activity?

- To lead the preparation and conduct of meetings of WHO CCs with relevance to digital

- Provide input and steering as to selection and forming of technical activities undertaken by the WHO CCs in this context.

- Provide Quality Control of the results of jointly undertaken activities.

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Expected deliverables At least 1 meeting held and 1-2 products (e.g.

research papers, editorials etc.) on digital health identified and produced jointly by selected collaborating centres, in agreement

with WHO.

Intellectual property rights IP rights of ALL deliverables belong to WHO as

per paragraphs 3.1.2 and/or 3.2.2 of the Terms

and Conditions

Activity timeframe 2023-2024

This activity has been specifically developed for the workplan of the WHO collaborating centre and does not constitute a standard activity of the

institution without WHO involvement.

Activity

ID 37396

Activity titleTo support WHO's awareness raising and

advocacy efforts related to its work on digital

health in the European region

Link to TOR TOR3

Name(s) of responsible staff at the Lene Lundberg

institution

Type of activity Information dissemination

Why WHO is asking for this activity and how WHO will use the

deliverables?

The Communications products to be

developed will be useful for awareness raising of WHO's work on digital health in the

European Region and to highlight the benefits to countries of investing in digital technologies for the achievement of the WHO/Europe Regional Action Plan 2023-2030 and in working towards priorities of the European Programme of Work (EPW) "United Action for

Better Health 2020-2025".

Activity supports GPW output 4.1.3

Strategic priority supported: facilitating quality assurance, design for impact, dissemination and the monitoring of norms and standards.

What concrete actions will be taken by the designated institution? Be specific.

At the request of WHO and under its guidance, the institution will draft communications products (e.g. factsheets, videos, social media

messaging) in English and Russian language and support their dissemination through agreed channels, to help support

implementation of activities contributing to achievement of the WHO/Europe Regional

Action Plan 2023-2030.

What will be WHO's role in this

activity?

WHO will identify and confirm the priority areas of digital health for which products to be developed would be focused on. WHO will

specify criteria for the type of products to be developed including the relevant evidence-based guidance, and the relevant applicable standards for development of communication products. WHO will oversee all aspects of the

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activity including review of the final drafts to ensure alignment with WHO's policies, recommendations, guidance and public health

messages on the subject matter. WHO will confirm the delivery channels of such

communication products."

Expected deliverables At least 1 video and 5 factsheets on select

priority areas of digital health developed and

submitted to WHO for consideration.

Intellectual property rights IP rights of ALL deliverables belong to WHO as

per paragraphs 3.1.2 and/or 3.2.2 of the Terms

and Conditions

Activity timeframe 2022-2024

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institution without WHO involvement.

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