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Norwegian-French E-health meet up

Mon Espace Santé

Norwegian Centre for
E-health Research

« Mon Espace Santé » features

Thanks to "Mon Espace Santé", the user will have access to 4 major features:

A medical file

Consultation and addition of **documents** by the user or his health professionals (prescription, hospitalization report, laboratory report...)

Addition and consultation by the user of his **medical profile**: medical history, vaccinations, allergies, health measures, ...

This module is based on the current French **Shared Medical Record (DMP),** the history of which is included for former users.

A messaging service

Secure reception of personal information from the user's care team via a secure health **messaging service.**

A catalog of eHealth services

Access to health applications referenced by the government via **a catalog bringing together the diversity of useful health services** (patient portals, applications and connected objects referenced...).

A calendar

A health calendar to keep track of medical appointments, reminders and dates of key exams.

Focus on automatic creation of My Health Space profiles

Every person affiliated to a French health insurance plan is notified of the opening of Mon Espace Santé

A postal mail or email provides the modes of opposition and access to the service

If the user activates his access, his profile is created

If the user objects, his profile will not be created

6 weeks after the mailing, if the user has not logged in or objected, **Mon Espace Santé is created automatically.**

ⓘ

**Since July 15, 2022, all users who are not opposed have a My Health Space profile created.
They can then receive messages and/or documents and be notified when appropriate.**

The medical file

The **medical file** aims at containing all **health information**. This file could eventually be filled by:

- Patient or caregiver
- Applications from the catalog of services
- Health professional
- Received messages

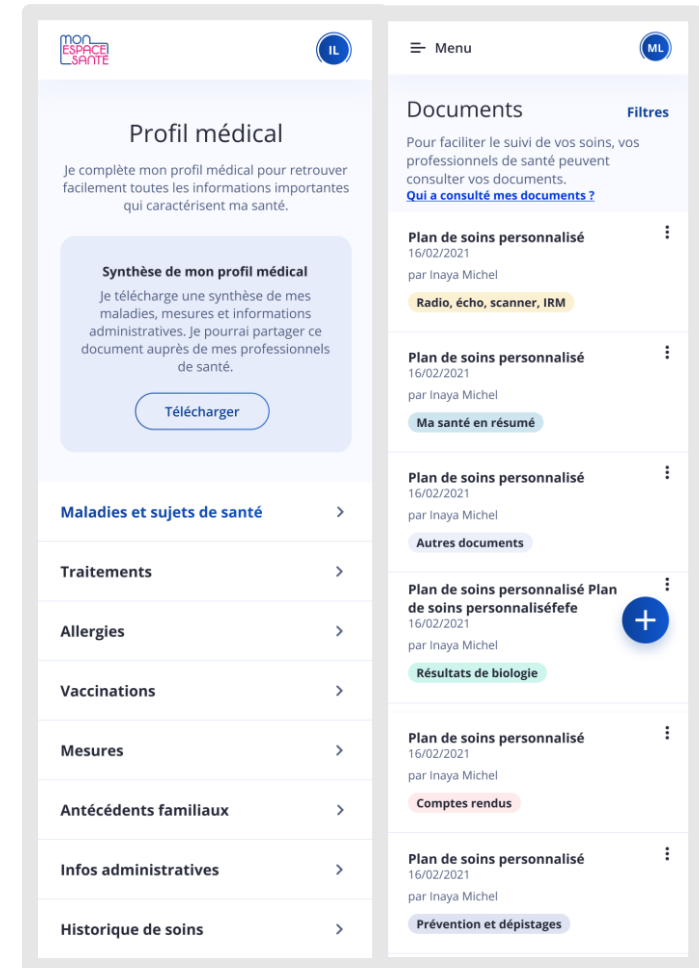The medical record allows the user to **store, file, consult** :

- Health documents
- Health measures
- Medical profile
- Vaccination card

The health messaging service

The messaging service allows the user to exchange and be notified of events:
:

A secure and easy-to-use messaging system

Exchanges with your circle of caregivers

Sending and receiving attachments

The messaging service will allow the user **to exchange** with their health professionals.

The user will not be able to contact a health professional if he or she has not already been contacted by that professional.

The documents received via the messaging system can be directly saved in the medical folder of *Mon Espace Santé.*

The healthcare professionals authorized to use the messaging system are the ones equipped with the **Secured Health Messaging system**.

This is a national trusted space that allows **healthcare professionals registered with the Agence du Numérique en Santé** to exchange emails in an IT environment that guarantees the security and confidentiality of the data exchanged.
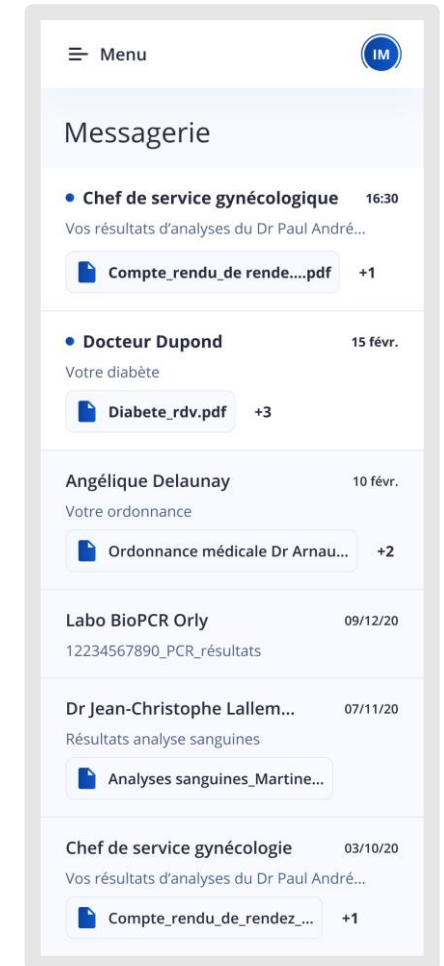
The catalogue of services

An offer of useful digital services referenced by the public authorities to take care of your health,

These can be **websites and applications, free or paid,** from **private or public actors**, which offer users :

Les objectifs du catalogue :

follow-up of their treatments

daily measurements of their blood pressure or weight

medical appointments

access to healthcare facility patient portals

Or any other digital services useful for health

✓ help citizens to find their way around, and health professionals to better advise them

✓ enhance and regulate the offer of digital health services

✓ improve the quality of service provided to users with the exchange of data between the services and *Mon Espace Santé* in 2023.

The catalog of services

The catalog of services was launched on **November 3, 2022** and announced by François Braun, the French Minister of Health and Prevention

Currently, 12 services are referenced.

The catalog is displayed for 65.4 million users, French citizen owning a My Health Space profile
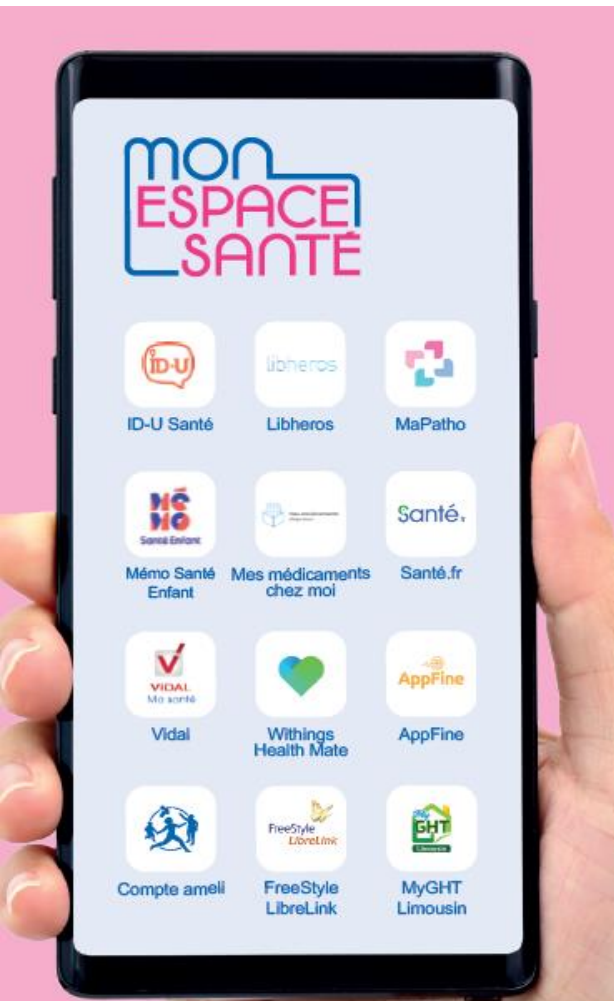
Referencing is based on **150 requirements**, separated into **three fields**:
- **Technical**: urbanization and interoperability
- **Security**: hosting, data protection
- **Ethics**: quality of medical content, transparency, accessibility, eco-responsibility,
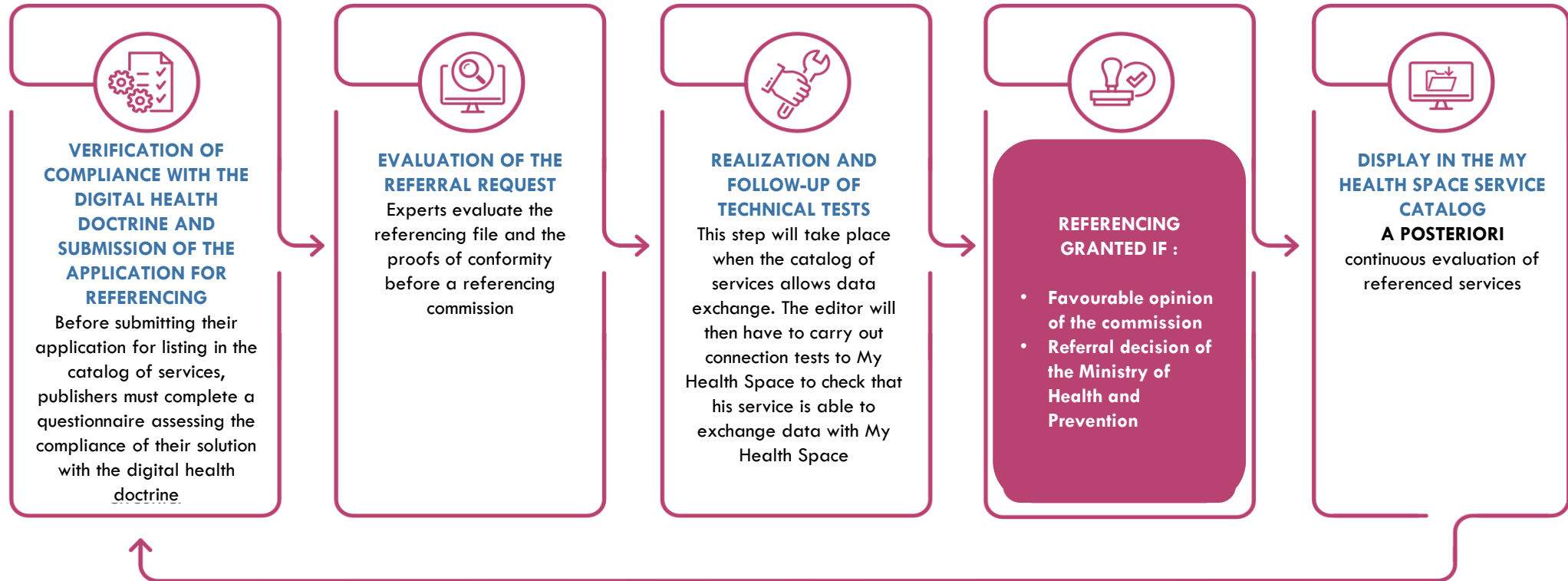
At the ANS:
A dedicated team is working on the project: project managers, *Convergence* project managers, auditors
A dedicated tool for manufacturers: *Convergence* platform

Referencing process

VERIFICATION OF COMPLIANCE WITH THE DIGITAL HEALTH DOCTRINE AND SUBMISSION OF THE APPLICATION FOR REFERENCING

Before submitting their application for listing in the catalog of services, publishers must complete a questionnaire assessing the compliance of their solution with the digital health doctrine

EVALUATION OF THE REFERRAL REQUEST

Experts evaluate the referencing file and the proofs of conformity before a referencing commission

REALIZATION AND FOLLOW-UP OF TECHNICAL TESTS

This step will take place when the catalog of services allows data exchange. The editor will then have to carry out connection tests to My Health Space to check that his service is able to exchange data with My Health Space

REFERENCING GRANTED IF :

- **Favourable opinion of the commission**
- **Referral decision of the Ministry of Health and Prevention**

DISPLAY IN THE MY HEALTH SPACE SERVICE CATALOG
A POSTERIORI continuous evaluation of referenced services

The referencing is valid for an initial period of one year, then if the renewal of the referencing is granted, the validity will be two years. In case of a major modification (update with impact on data exchange), the referencing process must be restarted

Data security

Product security

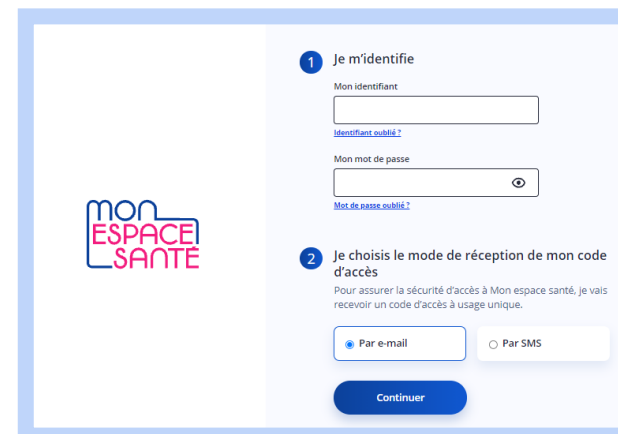The data in Mon Espace Santé **is hosted in France**.

The security system for health data stored in *Mon Espace Santé* is based on a set of technical guarantees:
- the conception and hosting in a certified **Health Data Hosting** (HDS) environment;
- support from the **French National Agency for Information Systems Security** (ANSSI);
- the approval of the Mon *Espace Santé* product to the **General Security Reference System** (RGS).

Hébergement
Vos données sont hébergées en France.

Sécurité
Vos données sont hébergées dans un environnement sécurisé, certifié selon le référentiel HDS*

Protection
Vos données sont protégées par l'Assurance Maladie

*Hébergeur de Données de Santé

User access security

- Verification of **3 personal identification data** to activate *Mon Espace Santé* (temporary code, social security number, Vitale card serial number)
- Need a **unique access code** for each connection in addition to the login and password
- **Biometric identification** to connect from the smartphone app

Update on the deployment of My Health Space

69 million beneficiaries of a French health insurance plan have been informed by e-mail (77%) and by post (23%) of the upcoming automatic creation of their My Health Space profile.

Less than 2% of people objected to the creation of their space and since July, **65.4 million of French insureds** now have it.

This means that **more than 98% of French people** can already receive a health document or a message at the end of a care episode.
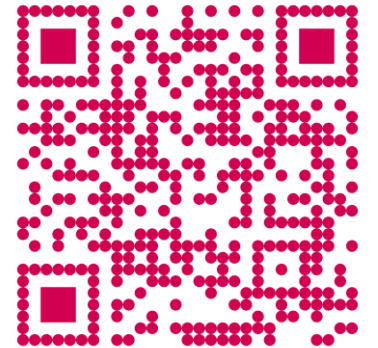
Service demonstration

https://www.youtube.com/watch?v=w0rbT4q7Dzs

Agence du Numérique en Santé (ANS)
The French eHealth Agency

Created in 2009, ANS has the responsibility of promoting the development of **shared information systems and digital technologies in the health field.** ANS contributes to the reinforcement of the efficiency of health policies and to the improvement of coordination, efficiency and quality of care. It holds a wide portfolio of projects organised around 3 missions. ANS is member of IHE int., HL7 int. and IHE France

Our 4 main roles:

- we **regulate** eHealth in France, improving digital performance through common regulatory and information-sharing standards;
- we **operate** major national e-programmes to make the public health service more efficient and cohesive;
- we **promote** and **valorize** all eHealth initiatives through stimulation, evaluation and support.

Back in 2018

5 major pillars to accelerate eHealth from governance, security
& interoperability to digital services & innovation

5 MAIN ORIENTATIONS **26**

ACTIONS

1ST ORIENTATION	2ND ORIENTATION	3RD ORIENTATION	4TH ORIENTATION	5TH ORIENTATION
STRENGTHENED GOVERNANCE IN DIGITAL HEALTH	ENHANCED SECURITY AND INTEROPERABILITY IN DIGITAL HEATLH	ACCELERATED ROLL-OUT OF REFERRAL DIGITAL SERVICES	EXTENDING NATIONALLY DIGITAL HEALTH PLATFORMS	SUPPORTING INNOVATION AND STIMULATING STAKEHOLDER INVOLVEMENT

Creation of commitees including all parties in the ecosystem

patient associations

health professionals

structures

ehealth private companies

Regional structures

FRANCE22
PRÉSIDENCE FRANÇAISE
DU CONSEIL DE L'UNION
EUROPÉENNE

Post-covid Recovery & Resilience Plan
Accelerate eHealth roadmap through national initiatives
and European convergence

SÉGUR
DE LA SANTÉ
Les conclusions

DOSSIER DE PRESSE
JUILLET 2020

Unpreceded investment effort in the French eHealth roadmap: 2B€ incl 600M for medico-social sector

Targeting key building blocks as Patient Summary, Secured messaging system, structured patient records etc

In an *aggressive* timeframe

- ● Medico-social
- ● Hospital *Public / Private*
- ● Lab
- ● Imaging
- ● Liberal doctors

President of the European Commission, Ursula **von der Leyen** stated:

"*Our aim is to protect the health of all European citizens. The coronavirus pandemic has highlighted the need for more coordination in the EU, more resilient health systems, and better preparation for future crises. We are changing the way we address cross-border health threats. Today, we start building a European Health Union, to protect citizens with high quality care in a crisis, and equip the Union and its Member States to prevent and manage health emergencies that affect the whole of Europe.*"

EU4health Programme

Post-covid Recovery & Resilience Plan
Accelerate eHealth roadmap through national initiatives
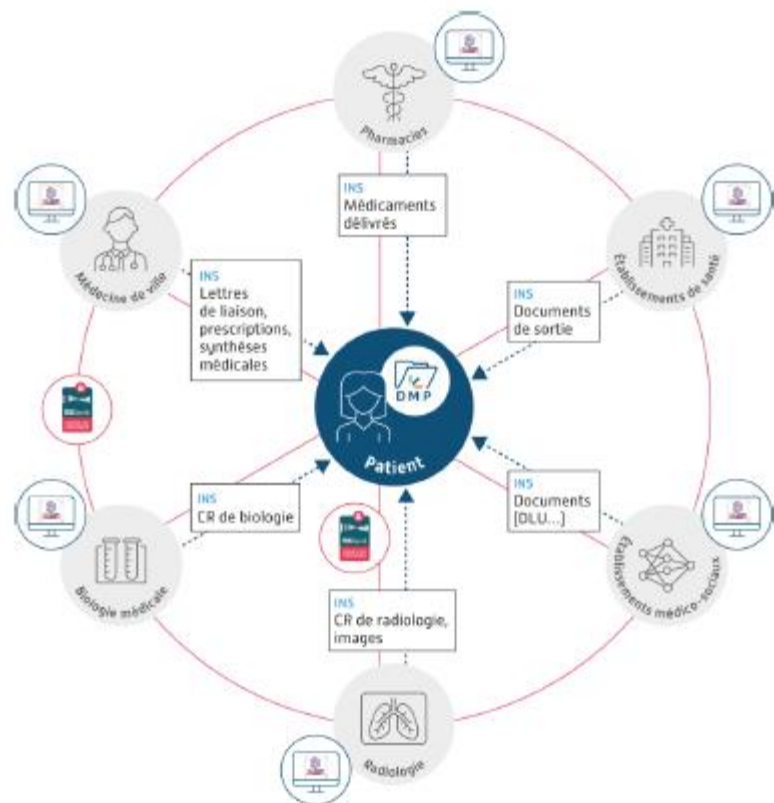
MyHealthSpace at a glance
MyHealthSpace will foster patient access to health data
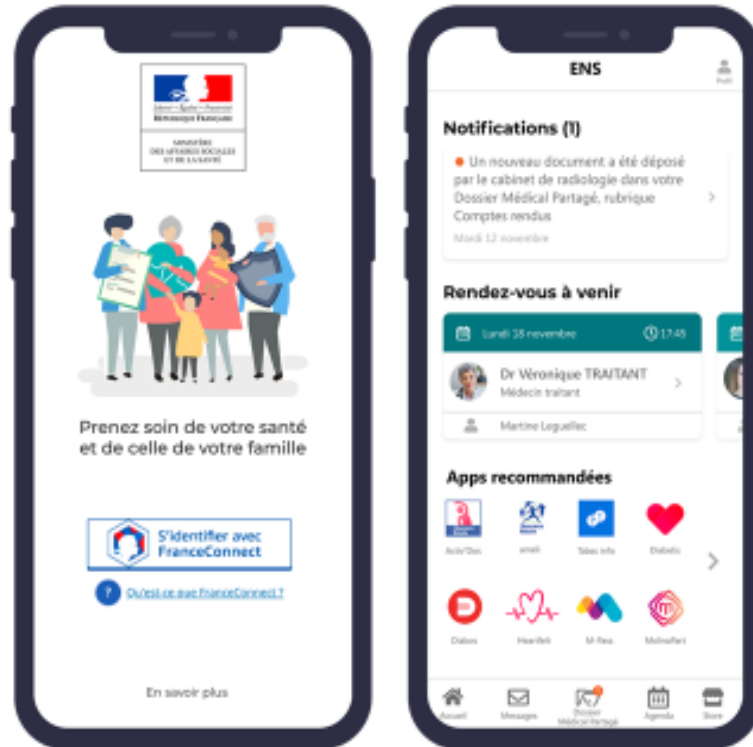
- A **secure health messaging** system to confidentially receive health documents from your GP: Get emails and documents, save documents, notifications, etc.
- An improved version of the **Shared Medical Record** (DMP) to store and share health documents: Prescriptions, treatments, test results, medical history, hospitalisation report, vaccination
- A **health calendar** to keep track of medical appointments, reminders and dates of key exams (check-ups, mammograms, vaccinations, etc.)
- A **catalogue of eHealth services** listed by the government, which are secure and compatible with monespacesanté.fr

French National Contact Point for eHealth (NCPeH)
Gateway for health professionals to access European patients' data
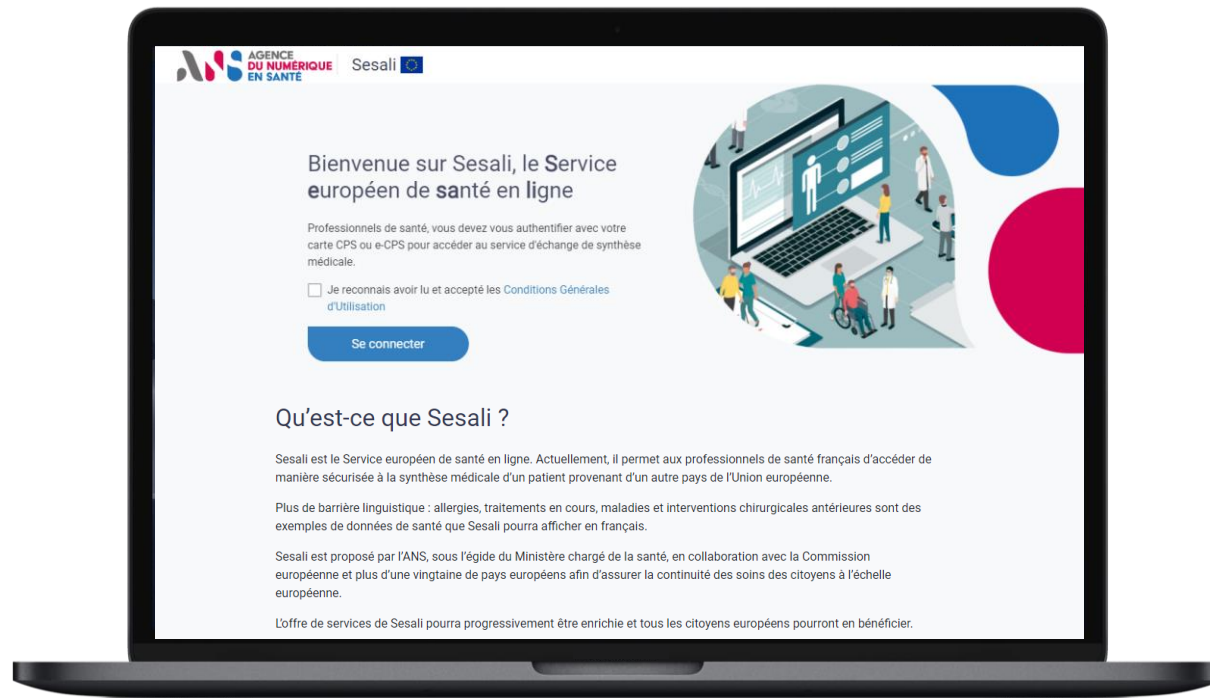
The French National Contact Point for eHealth (NCPeH), gateway for health professionals to access European patients' data, the step-by-step:

1. *Login in, via Pro Santé Connect (CPS smartcard or e-CPS);*
2. *Select the patient's country of residence;*
3. *Enter the patient's identity traits (it's the number used to identified the patient in its country of origin);*
4. *Confirm the patient's identity and consent to the PIN (Patient Information Notice, see below) ;*
5. *Consult the patient summary (access to medical data, translated and transcoded).*

My health @ EU
eHealth Digital Service Infrastructure
A service provided by the European Union