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Name of the University, Hospital, Research Institute, Academy or Ministry

University Hospital of North Norway (UNN)

Name of the Division, Department, Unit, Section or Area

Norwegian Centre for e-Health Research (NSE)

City Tromsø **Reference Number** NOR-18

Title WHO Collaborating Centre for Digital Health and Telemedicine

Report Year 09-2019 to 09-2020

1. Annual report on the agreed workplan

Describe progress made on the agreed workplan. For each activity, detail (1) the actions taken, (2) the outputs delivered, as well as (3) any difficulties that may have been encountered. Three responses are expected. [maximum 200 words per activity]. Indicate, if an activity has been completed previously, has not yet started or has been placed on hold.

Activity 1

Title: Support the delivery of country level activities for Digitalization of Health Systems

Description: Specialist technical expertise is often required by WHO as part of delivering support to Member States in their delivery of national programmes for health systems digitalization. Support from the collaborating centre will be used for selected missions to countries and in contributing to the production of reports and other publications by WHO.

Status: completed

- Czech Republic - eHealth strategy follow up - experts made available, request postponed.
- After March 2020, no new requests due to Covid-19.

Activity 2

Title: Support the delivery of the WHO Digitalization of Health Systems symposium, Copenhagen, 2019

Description: Assistance in developing and delivering the WHO/Europe Digitalization of Health Systems symposium, Q1/2019 is being requested to help ensure a fruitful and technically relevant outcome is achieved.

Status: completed

NSE provided support for developing and delivering the WHO Future of Digital Health Systems symposium in Copenhagen Feb. 2019.

- Contributions to development of the programme
- Identification of speakers and presenters
- Technical materials
- Development of the webpages for the symposium
- Communications services before and during the symposium
- Documentation of the sessions, including notes and summaries

The planned symposium in Feb. 2020 was postponed due to Covid-19.

Activity 3

Title: Assistance for authoring/delivery of priority publications on the Digitalization of Health Systems

Description: Assistance is required for authoring/delivery of priority publications on the digitalization of health systems. WHO will use this input to ensure competent and accurate information is provided to Member States.

Status: completed

All published academic papers from 2020 is available on our website; ehealthresearch.no/en/publications

Activity 4

Title: Provide assistance to WHO/Europe in developing expertise and outputs for developing digital and health literacy in Europe.

Description: Technical assistance is required for the development of a regional scoping paper that examines the potential approaches, dimensions, barriers and success factors for developing national digital health literacy programmes.

Status: completed

Main activity was through the participation and support of the WHO Symposium in Copenhagen in Feb. 2019.

2. Annual report on other activities requested

Should WHO have requested activities in addition to the agreed workplan, please describe related actions taken by your institution [maximum 200 words]. Please do not include in this report any activity done by your institution that was not requested by and agreed with WHO.

- 17.-19. February 2020: European mHealth Hub kick-off and working days, Per Hasvold participated.
- 11. September 2020: Delivered short report about status on mHealth research in Norway, to European mHealth Hub. Sent to Violeta Perez, WHO.
- 24. September 2020: Participating in virtual meeting: WHO Digital Health Virtual Round Table @UNGA: Digital Health Network of Networks. Invitation from Bernardo Mariano Jr., Lene Lundberg participated.

3. Resources

Indicate staff time spent on the implementation of activities agreed with WHO (i.e. those mentioned in questions no. 1 and no. 2 above). Do not include any data related to other activities done by your institution without the agreement of WHO. Please indicate staff time using the number of “full-day equivalents” – a day of work comprising 8 hours (e.g. 4 hours work per day for 7 days should be recorded as 3.5 full-day equivalents).

Number of staff involved (either partially or fully)

| Senior staff | Mid-career staff | Junior staff, PhD students |
|--------------|------------------|----------------------------|
| 6 | 1 | 1 |

Number of full-day equivalents, total for all staff involved

| Senior staff | Mid-career staff | Junior staff, PhD students |
|--------------|------------------|----------------------------|
| 85 | 0 | 2 |

Implementation of the agreed workplan activities (i.e. those mentioned in questions no. 1 and no. 2 above) normally require resources beyond staff-time, such as the use of laboratory facilities, purchasing of materials, travel, etc. Please estimate the costs of these other resources as a percentage of the total costs incurred (e.g. if you incurred costs of USD 100 and the value of your staff time was USD 50 which makes the total of USD 150, please report 33.3% and 66.7%).

| Percentage of costs associated with staff time | Percentage of costs associated with other resources | Total |
|--|---|--------|
| 85.00 | 15.00 | 100.00 |

4. Networking