

## **DIGITAL DIVIDE**

The ongoing digital revolution in healthcare has the potential to transform medical services. However, the digital divide may lead to an unequal access to digital health services.

| 09:00 – 09:15 | Opening and welcome   |
|---------------|---|
|               | Welcoming words by Centre Director Stein Olav Skrøvseth, Norwegian Centre for E-health Research and Hubert Życiński, Deputy Director, Department of Innovation, Polish Ministry of Health |
| 09:15 – 09:30 | Digital health, (in)equality and paradox  |
|               | Truls Tunby Kristiansen, Researcher, UiT The Arctic University of Norway and Norwegian Centre for E-health Research   |
| 09:30 – 09:35 | Questions   |
| 09:35 – 09:55 | Social inequality and telemedicine  |
|               | Henriette Lauvhaug Nybakke, PhD candidate, Norwegian Centre for E-health Research   |
| 09:55 – 10:00 | Questions   |
| 10:00 – 10:15 | Digital Exclusion in Europe — a scoping review  |
|               | Meghan Bradway, PostDoc, Norwegian Centre for E-health Research   |
| 10:15 – 10:20 | Questions   |
| 10:20 – 10:30 | Coffee break  |
| 10:30 – 10:50 | Digital accessibility to health care in Poland  |
|               | Michał Mazur, PhD, Accessibility coordinator at the Ministry of Health, Poland  |
| 10:50 — 11:10 | How can user experience give insights of non-use? Older users' experience of access to and use of e-consultations with the general practitioner   |
|               | Eli Kristiansen, PhD candidate, Norwegian Centre for E-health Research  |
| 11:10 — 11:15 | Questions   |
| 11:15 – 11:35 | The role of innovations in driving social inequalities in health: The diabetes case   |
|               | Daniel Weiss, Research Scientist, PhD, Nordland Research Institute and HUNT Research Center,<br>Norwegian University of Science and Technology  |
| 11:35 – 11:40 | Questions   |
| 11:40         | Closing remarks and ending of the event   |

## Registration:

This is a Zoom webinar. You need to register to participate - use this link: https://bit.ly/3raYwtB After registration you will receive a link to connect to the webinar on 11 October.

The event is hosted by Norwegian Centre for E-health Research in collaboration with the Polish Ministry of Health. The Open Days series is part of the EEA-funded project "Tackling social inequalities in health with the use of e-health and telemedicine solutions".



